

Date : 19-12-2015

Committee For Consumer Relations & Arbitrations

I am thank full to President FPTA Sh. C. Balasubramanian, other office bearers & Mg. Committee Members for the year 2015-16 who appointed me Convenor of Consumer Relations & Arbitrations Committee of FPTA.

The working scope of this Committee is this type that the Committee may help & guide the specific Association, Member/Trader of any Association Associated with FPTA if they require any help to resolve the problem faced by them with consumers etc.

I am of the strong view that FPTA and Allied Associations should educate their members about the benefits of Arbitration to resolve day to day disputes of Payment between member to member and member to an outsider/consumer. Arbitration process is a time & money saving process to recover dues/payment. We, the Paper Traders should take benefit of Arbitration & Reconciliation Act.

Our Association – Paper Merchants Association (Regd.), Delhi have framed rules of Arbitration to settle the payment disputes/cases received. I am available to give my services if any Association seeks my help for framing Arbitration Rules etc.

I have not received any complaint from any of the Association affiliated to FPTA till today.

FPTA and our Association have already prepared & distributed amongst our members KYC Format for the traders to fillup KYC Format at the time of starting business. Copy of KYC Format is enclosed.

(Gian Prakash Gupta)

Convenor

Committee For Consumer Relation & Arbitration

KNOW YOUR CUSTOMER (KYC)

CUSTOMER FIRM NAME.....

.....

(A) OFFICE ADDRESS :.....

.....

(B) BRANCH OFFICE ADDRESS.....

.....

(C) GODOWN ADDRESS.....

.....

TEL NO (L.L.) :.....FAX NO. :.....

EMAIL (MANDATORY) :.....

WEBSITE :.....

STATE VAT TIN NO. :.....CST TIN NO. :.....

PAN NO. OF FIRM :.....VAT WARD NO.....

NAMES OF PROPRIETOR/PARTNERS/DIRECTORS WITH PHOTO :-

(1).....RESI (L.L).....MOB.....

(2).....RESI (L.L).....MOB.....

(3).....RESI (L.L).....MOB.....

(4).....RESI (L.L).....MOB.....

NAME OF AUTHORISED REPRESENTATIVES :

(1).....RESI (L.L).....MOB.....

(2).....RESI (L.L).....MOB.....

BANK A/C. NO.:.....

BANK NAME :.....

BANK BRANCH :.....

In case of any dispute including dispute of non-payment of bill the same shall be referred to the "Paper Merchants Association (Regd.), Delhi" for sole Arbitration and the Judgment given by the Arbitrator/Arbitrators appointed by the Executive Committee shall be final and binding on both the parties.

ENCLOSED FIRMS EXISTENCE DOCUMENT/S

(COMPULSORY) :.....